

CRISIS TRIAGE CENTER UPDATE

CRIMINAL JUSTICE COUNCIL  
BEHAVIORAL HEALTH SUBCOMMITTEE

AUGUST 19, 2022



Todd Campbell, Division Administrator  
[campbell.todd@countyofdane.com](mailto:campbell.todd@countyofdane.com)

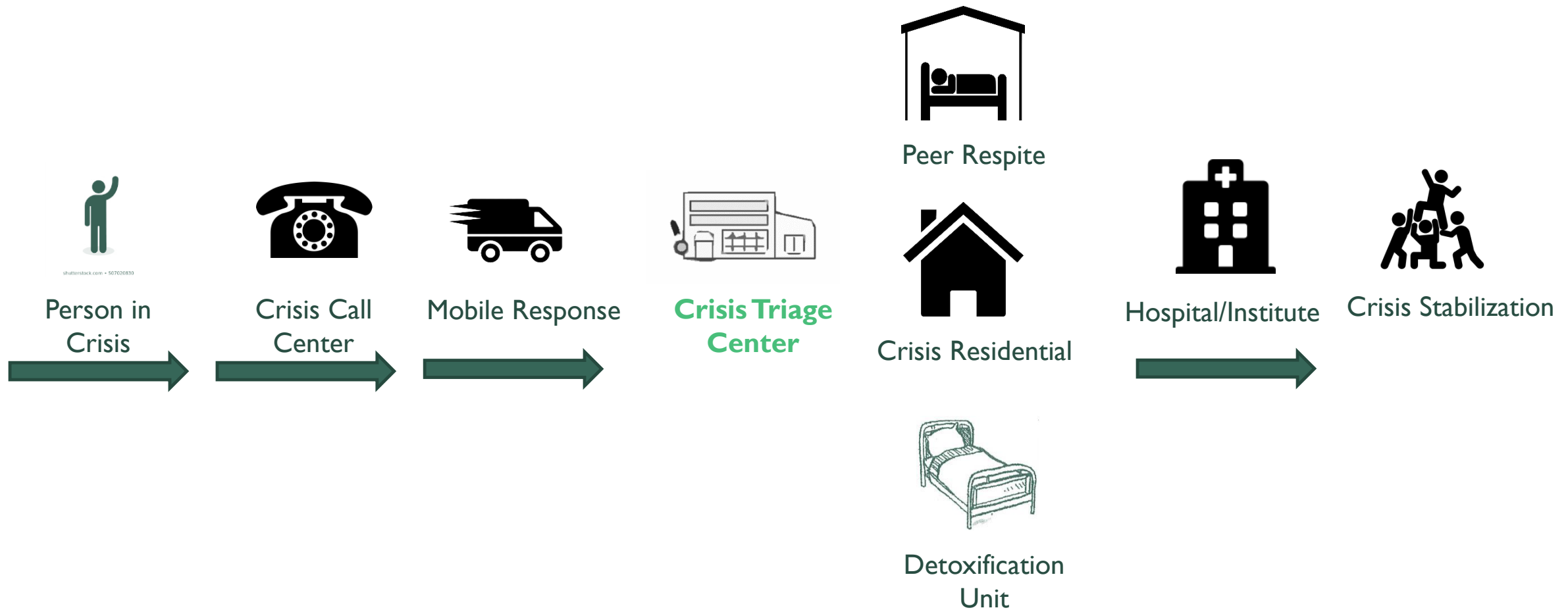
# 2021 FEASIBILITY STUDY

- Contract with RI International
- Project Scope of Work
  - Study existing Dane County crisis care continuum
  - Comparative analysis of the current crisis response system against best practices
  - Recommend an implementation plan for the development of a Crisis Triage & Restoration Center

# RECOMMENDATIONS

1. Crisis Response System Accountability
2. Redesign
3. Performance Expectations and Metrics
4. Policy and Regulatory Barriers
5. Startup and Operational Costs
6. **CRISIS TRIAGE CENTER IMPLEMENTATION**
7. **FACILITY-BASED CRISIS SERVICES**
8. Mobile Crisis Team (MCT) Service
9. Rural Crisis Service Adaptations
10. Crisis Care Traffic Control Hub
11. Care Coordination
12. Behavioral Health (BH) Workforce Development
13. Cost Offsets and Reinvestment Opportunities
14. Peer Respite

# DANE COUNTY CRISIS CONTINUUM



## ELEMENTS

- Operate 24/7, with stays of up to 23 hours – furnished with recliners not beds
- Provide high acuity care under the “no wrong door” approach
- Receive voluntary and involuntary admissions
- No medical clearance required in advance of admission
- Multi-disciplinary staff to include medical staff, behavioral health clinicians, and peer support specialists

## NEXT STEPS

- RFP for Provider
- Site Selection and Build
- Consider Other Recommendations for Crisis Response System Redesign

# QUESTIONS?

## RI International Study

<https://www.dcdhs.com/documents/pdf/Reports/Dane-County-Crisis-Triage-Center-Implementation---RI-Final-Report-2021.pdf>



Todd Campbell, Division Administrator  
[campbell.todd@countyofdane.com](mailto:campbell.todd@countyofdane.com)